



PHA Model of Care

Our work focuses on children's needs and holistic development, equipping them with the tools to unlock their potential and provide them with the educational foundation that will provide the tools for maturing and developing into quality adults and contributing members of their community. We use a number of tools and strategies to bring these outcomes to fruition, including: education, transportation assistance, mentoring, rapid re-housing, and extra-curricular opportunities to provide a foundation for healthy development and growth. Utilizing a wrap-around methodology, we address any gap in the child's life that might keep them from developing their full potential. PHA's wrap-around support model includes:

- *Family Stability and Housing*, because children need a home, stability and access to opportunities.
- *Education Support*, because children experiencing homelessness are often below grade level and need extra resources in order to overcome barriers to their educational goals.
- *Social and Emotional Support*, because students are often 'on their own' and support provided at school is not enough. They are also in great need of social and emotional support.
- *Access to Opportunities*, because homeless students should be able to partake in the same activities and have access to the same resources as other students.

The model stems from our theory of change and are built around key methodologies that maximize impact and differentiate us from others: not only individualized support, positive relationships, a focus on the holistic needs of the child – but also accessibility and a long-term commitment. The first three strategies apply to all children, the second two relate to the conditions imposed by homelessness itself. Accessibility can be an almost impossible barrier for families to surmount: by working on-site, or using on-site methodologies in programs like Promotor Pathway, we eliminate the access issue by having services AT the school.

With this in mind, we implement our model through 3 core programs:

- **Family Stability**: PHA provides rapid rehousing coupled with 2 years of intensive case management, housing support, support for the child's education, financial literacy, and supplemental financial assistance. Since 2012, PHA has moved more than 900 children and parents out of homelessness.
- **Bright Start**: PHA offers children in K-6 grades individualized multilingual academic support and materials, mentoring, teaching coordination and parent involvement. During the 6 months following the formal launch of Bright Start, students read a total of 500 books and improved literacy by 20% on average.
- **Promotor Pathway**: PHA works with 13-24 year-olds, offering intensive case management through advocates located at the school site who provide home visits, weekly check-ins, school/McKinney-Vento coordination, 24/7 support, and connections to needed resources. Last year, all 12th grade students (100%) in the program graduated from high school, while reporting improvement in academic progress and family relationships.